## Program



09:00	Registration		
09:30	Welcoming and opening session	Terhi Sipilä	TCeurope
09:35	Code of good practice	Brigit van Loggem	TCeurope
09:45	Are public institutions ready for the mobile revolution?	Aurelie Valtat	Council of the European Union Communication and Transparency Directorate General
10:30	Coffee break		Digital Communications Manager
11:00	Building a content portfolio for multi-channel publishing	Minnä Vänskä	Senior Content Manager
11:45	iMaintenance: Interactive technical instructions created according to the Tedopres model	Dr. Brian Gajadhar	R&D Program Manager
12:30	Lunch		
14:00	Mobile devices and documentation: Great changes under way Looking back 10 years and also looking forward	Jean-Paul Bardez	Freelance consultant
14:45	Joint presentation	Marie-Louise Flacke	Instructional Designer, Course Developer
		Gordon Dennis	Commercial Director
15:45	Coffee break		
16:15	Free discussions	Everybody, including the audients	
16:45	Closing session		